

Board of Accountancy  
Conference Call  
1:00 p.m.  
July 11, 2012  
Call in number - 888.670.3525  
Pass code number - 9801392456#

- 1 Summary of HB 769 (BOA staff to provide)
- 2 Discussion of process required by legislation
  - A Privatization under section 455.32 Florida Statute
    - 1 Budgeting remains subject to Legislature and the Department
    - 2 Incremental costs of contract management
    - 3 Existing technology transfer or replacement costs
    - 4 Ability to re-contract with the Department would require changes to Statute
  - B Cost Savings or Cost Takeout
- 3 Possible Outcomes
  - A Analysis by BOA with no cost savings recommendation
  - B Analysis by BOA with cost savings recommendations for certain items
  - C Analysis by BOA with recommendations for privatization
- 4 Category of Costs of the Department
  - A Costs that are either in Statute or fixed by another Entity
    - 1 Service Charge to General Revenue
    - 2 Refunds
    - 3 Attorney General's Office
    - 4 General Counsel/ Legal
    - 5 DOAH
  - B Costs of the Operations in Gainesville
  - C Allocation of Service Center Costs
    - 1 Call Center
    - 2 Central Intake/Licensure

- 3 Revenue Bank Charges
- 4 Testing and Continuing Education

D Allocation of Administrative Costs

- 1 Administration
- 2 Information Technology

5 Opportunities for Cost Savings Identified on July 2

- A Reduce the calls to Call Center
- B Drive traffic to the Web Site
- C Replace Call Center traffic with ability of Gainesville Staff to address inquiries
- D Other