



THE BOTTOM LINE

NEW YEAR, NEW WEBSITE!

On Dec. 1, 2017, DBPR launched its redesigned website. The new version, primarily advanced by in-house staff, features a modernized layout and user-friendly interface that is continuously updated and scanned quarterly for security.

DBPR's Customer Contact Center has staff members trained to walk users through the online application and renewal processes.

To check out DBPR's newly redesigned website, visit www.myfloridalicense.com.



START A NEW BUSINESS IN 2018!

In collaboration with several Florida state departments, the Department of Business and Professional Regulation developed the Florida Business Information Portal. The website takes prospective business owners step-by-step through the process of starting and operating a business in the Sunshine State.

The one-stop, user-friendly site features a search bar allowing potential business owners to look up information by the type of business they wish to start. The portal creates a checklist explaining governmental requirements for each business category. A downloadable eGuide in English, Spanish and Creole provides additional tools and resources.

OUR WEBSITE SERVES YOU!

Verify licensed individuals or businesses

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View current Florida hotel and restaurant inspection reports

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Apply for, renew or update a license

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Determine eligibility for fee waivers

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Make payments

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Help to improve the site by completing a feedback survey



MYFLORIDA BUSINESS

[Click here to start your business today!](#)



2017 DBPR ACCOMPLISHMENTS

797 OUTREACHES -- 767 ENFORCEMENT ACTIVITIES

Were conducted by the Division of Regulation between July 1, 2016 and June 30, 2017 to combat unlicensed activity.

OVER \$7.9 MILLION

The amount professional licensees have saved in fee cuts and tax holidays.

LESS THAN 5 DAYS

The average license application process time.

OVER 1.2 MILLION

The number of calls our Customer Contact Center handles annually.

59 SECONDS

The average hold time for callers.

Secretary
Jonathan Zachem



Upcoming Speaking Engagements

MARCH 23

St. Petersburg Rotary Club

MARCH 30

Celebrating Women in Business