

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS:

(Substantial rewording of Rule 61D-14.019, F.A.C. follows. See Florida Administrative Code for present text.)

61D-14.019 Compulsive or Addictive Gambling Prevention Program.

(1) A slot machine licensee shall develop and implement a compulsive or addictive gambling prevention program. As part of that program, the slot machine licensee shall provide training for its employees on responsible gaming in accordance with the requirements of Sections 551.104(4)(i)5, and 551.118(1), F.S.. The slot machine licensee's compulsive gambling prevention program shall include the following:

(a) The appointment of a program manager or other person responsible for ensuring that the slot machine licensee's compulsive or addictive gambling prevention program is implemented and administered to maintain the minimum standards established by this rule;

(b) The provision of printed materials to educate patrons about compulsive gambling and inform them of local and state wide resources available to compulsive gamblers and their families. The materials can include signs and posters located inside the licensed premises and brochures discussing compulsive gambling issues and sources of treatment and information. The program information shall also specify the source of the printed material and proposed distribution methods;

(c) A requirement that all marketing and printed promotional material have the contact information and the logo representing compulsive or addictive gamblers prevention programs;

(d) Provide a method of notification to slot machine licensee patrons that any patron may request voluntary exclusion from the slot machine licensee's facility.

(e) A requirement and procedure to ensure that each slot machine licensee employee receives initial training in the slot machine licensee's compulsive or addictive gambling prevention program within thirty (30) days of the employee's date of hire.

(f) Require a complete record of training in the compulsive or addictive gambling prevention program:

1. Including the name of each employee trained, the date of training, and the subject of that specific training when a subset of the compulsive or addictive gambling prevention program is offered;

2. Certification that each employee required to obtain the training has done so within the time period specified by these regulations; and

3. Retention pursuant to Rule 61D-14.080, F.A.C.; and

(g) Require formal follow-up training annually for each employee. Certification of such formal follow-up training shall be maintained onsite in the record of training required under this rule.

(2) The employee training program shall include training and materials on the following topics:

(a) Characteristics and symptoms of compulsive gambling behavior;

(b) Identification of vulnerable populations, including women, low-income patrons, the elderly and persons who abuse drugs and alcohol;

(c) Techniques the slot machine licensee management and employees shall use when a patron's compulsive gambling problem is identified or suspected; and

(d) Assistance and referral programs, including specific resources and training on how to discuss compulsive gambling with a patron and give information concerning access to available services.

Specific Authority 551.103(1), 551.122 FS.

Law Implemented 551.103(1)(a), (1)(b), (1)(g), (1)(i), 551.104(4)(i), 551.118(1) FS.

History – New 7-30-06.