

CONSTRUCTION INDUSTRY LICENSING BOARD

Important Information on Chinese Drywall Complaints & Remediation

Who can repair, remediate or fix my home?

There are no set criteria for persons performing a remediation of problematic drywall or affected building materials. The Department of Business and Professional Regulation and the Department of Health advises the public to hire Florida licensed contractor(s) to perform any remediation. For example: use a licensed electrician to replace corroded electrical component, or use an air conditioning contractor to replace or repair the air conditioner, or use a drywall contractor or general, building or residential contractor to install new drywall.

Always contact your local building department to see if a building permit is required for the work you need and if a state or locally licensed contractor is required to do the job.

Click here to [verify a license](#).

Chinese Drywall Complaints

The Department of Business and Professional Regulation (DBPR) may only investigate those complaints that provide sufficient evidence of a specific violation of [Chapter 489](#), Florida Statutes.

Please note that a contractor using drywall manufactured in China, alone, is not sufficient evidence to allege a violation of Chapter 489, Florida Statutes. Generally, civil courts offer consumers a wider range of actions against contractors than DBPR is authorized to take through disciplinary proceedings. Please consider seeking the advice of legal counsel regarding your issues involving the use of drywall manufactured in China.

Contractors may be disciplined for failing to satisfy any civil judgment obtained against them, or the business they qualify, that is related to the practice of contracting. The Florida Homeowners Construction Recovery Fund is only available for claims based upon financial misconduct and not for claims based upon construction defects.