

**Ken Lawson**, Secretary

**Rick Scott**, Governor

## ELECTRONIC FINGERPRINTING FREQUENTLY ASKED QUESTIONS

Applicants can use any Livescan vendor that has been approved by the Florida Department of Law Enforcement to submit their fingerprints to the department. Please ensure that the Originating Agency Identification (ORI) number is provided to the vendor when you submit your fingerprints. If you do not provide an ORI number or if you provide an incorrect ORI number to the vendor, the Department of Business and Professional Regulation will not receive your fingerprint results. The applicant is fully responsible for selecting the vendor and ensuring submission of the prints to the department.

### 1. How do I find a Livescan vendor in order to submit my fingerprints to the department?

The Department of Business and Professional Regulation accepts electronic fingerprinting service offered by Livescan device vendors that are approved by the Florida Department of Law Enforcement and listed at their site, including Pearson VUE and its subcontractor Morpho Trust (formerly known as L-1). You can view the vendor options and contact information at [Livescan Device Vendors](#) List.

### 2. What information must I provide to the Livescan vendor I choose?

a) If you are an applicant seeking a license for any profession regulated by the Department of Business and Professional Regulation, which requires a criminal background search as a condition of licensure, you must provide accurate demographic information at the time your fingerprints are taken, **including your Social Security number**. The department will not be able to process a submission that does not include your Social Security number (except for AB&T customers that are not citizens of the United States).

b) Please make sure that you **clearly identify the profession** for which you are seeking to be licensed or select “Temporary License for Military Spouse” and submit your fingerprints payment to the vendor. Any inaccurate information that you provide could cause a delay in processing your request.

c) You must provide the correct ORI number

### 3. Where do I get the ORI number to submit to the vendor?

The following professions require submission of electronic fingerprints as a part of the licensure application. The ORI number identifies the correct profession and the agency that is responsible for processing your request. The ORI numbers are indicated next to each profession.

Real Estate Sales and Brokers	- FL920010Z
Real Estate Appraisers	- FL922050Z
Construction	- FL923400Z
Community Association Managers	- FL921932Z
Talent Agents	- FL921670Z
Athlete Agents	- FL922040Z
Employee Leasing	- FL921880Z
Alcoholic, Beverages and Tobacco	- FL 920150Z
Home Inspectors	- FL 924250Z

Mold Remediation or Assessment	- FL 924260Z
Temporary License for Military Spouse	- FL 924270Z ( All Boards)
Drugs, Devices & Cosmetics	- FL 924780Z

FDLE will only retain the criminal results from applicants for a period of six months from the date the fingerprints were rolled. Applicants should submit their applications **soon** after submitting their fingerprints in order to afford themselves an opportunity to resolve any application deficiencies prior to the expiration of the criminal history results.

**4. How does the electronic fingerprinting process actually work?**

In the traditional method of fingerprinting, ink is applied to each of your fingers which are then “rolled” across a fingerprint card to obtain your prints. With electronic fingerprinting, there is no ink or card. Your fingerprints are “rolled” across a glass plate and scanned. It is faster and cleaner than the traditional method. Electronic fingerprinting reduces the likelihood of illegible fingerprints and will reduce the overall application processing time.

**5. How long will it take to have my fingerprints scanned?**

It should only take approximately 5-10 minutes.

**6. How much does electronic fingerprinting cost?**

The total fee charged by each vendor varies. Please contact the vendor to obtain this information. The fingerprint results are usually received by the department two to four days after your fingerprints are scanned.

You can view the vendor options and contact information at [Livescan Device Vendors](#) List.

**7. What do I need to bring with me to the Florida electronic fingerprinting site?**

All applicants will be required to bring two (2) forms of identification to the electronic fingerprinting site on the day of scheduled fingerprinting. One of the two types of identification **must** bear your picture and signature such as a driver’s license, state identification card or passport.

**8. I submitted my fingerprint through an FDLE approved vendor, but I have now received a deficiency letter regarding my fingerprints? What should I do?**

As of the date of the mailing of the deficiency letter, your electronic fingerprinting results have not been transmitted to the Department of Business and Professional Regulation. We will not be able to process your application until we have received this information. You should contact your fingerprint vendor to determine if they have submitted the prints to the FDLE for processing.

Vendor contact information can be viewed at [Livescan Device Vendors](#) List.

**9. What should I do if I am notified by the Department of Business and Professional Regulation that the Florida Department of Law Enforcement or the Federal Bureau of Investigation determined my electronic fingerprints were illegible?**

The electronic fingerprint scanning machines are equipped to determine if your fingerprints scanned successfully; however, if it is determined by the Federal Bureau of Investigation that your prints were not legible, we will send you a notification letter asking you to go back to the same vendor that did your initial prints and schedule a re-roll of your prints. You will be required to bring the notification letter with you as information such as the TCN (Transaction Control Number) and TCR (Transaction Control Reference) must be identified and used at the time of the reroll. Pearson VUE and its subcontractor Morpho Trust (formerly known as L1) will not

charge another fee if the TCR and TCN numbers are supplied. You may be responsible for any costs associated with the re-roll of your fingerprints as determined by the vendor.

**10. How long are my fingerprints valid for?**

DBPR will retain the results of the prints for 24 months (12 months for Real Estate/Real Estate Appraisers) from the date your digital fingerprints were electronically received by the Florida Department of Law Enforcement. FDLE and vendor retain the prints for 180 days only. If your prints have expired at the time your application is submitted to the department, you will be required to submit new prints again.

**11. Can I use my recent prints to apply for another professional license?**

Your prints cannot be shared between professions or with other agencies. You are required to have separate prints for each license you are applying for.

**12. What kind of assistance can the DBPR provide if I have problems with a Livescan vendor?**

As an applicant, you have the choice to select a vendor approved by the FDLE. Since DBPR does not approve or regulate Livescan vendors, you will be fully responsible for the fingerprint submission and for ensuring that the prints have been timely submitted to the FDLE. The DBPR retrieves the fingerprint results from the Department of Law Enforcement through a secure web site. We suggest that you ask the vendor for a receipt showing payment date and other pertinent information in case you need to go back to them for assistance.

**13. If I am living out of state, how do I submit my fingerprints done without having to travel to Florida?**

Other states electronic fingerprinting equipment does not communicate with DBPR when the results are available, therefore, you should request a fingerprint card from the Department of Business and Professional Regulation by calling 850.487.1395. Each fingerprints card has a specific ORI code identifying the profession. When requesting a card, please specify the profession for which you are seeking licensure.

Once the fingerprint card is received, you may then go to a local law enforcement office in your area to have your fingerprints rolled onto the card. Other information will be completed at the local law enforcement agency. For all programs, the completed card must be mailed to: FLDBPR, Florida Fingerprinting Program, Prints Inc. 119 East Park Avenue, Tallahassee, FL 32301 where the fingerprint card will be scanned. Prior to mailing your fingerprint card, you must complete the following steps in order to make advance payment of \$54.50 (do not send any money to PrintsInk, please follow the procedure below):

**OUT OF STATE LIVESCAN FINGERPRINTING REGISTRATION DIRECTIONS with Pearson VUE and or its subcontractor Morpho Trust (formerly known as L-1)**

1. Log onto the Pearson VUE website at <https://pearson.ibtfingerprint.com/>
2. Select Continue in English
3. Enter your legal first and last name.
4. Choose your agency from the drop down list
5. Select Pay For Ink Card Submission
6. Complete all of the required demographic information
7. Once you have entered your information select "Send" at the bottom of the page and you will be provided a verification page. You should verify that all the information you provided is correct and that you are being printed for the correct agency.
8. If everything is correct select "Go" at the top of the page and you have completed the entering of the required demographic information.

9. Choose your form of payment the option and then "Select". At this time you will be able to enter either your credit/debit card information, or e-check information.
10. Print the confirmation page. NOTE: you MUST include a copy of the confirmation page in the package with the fingerprint card sent to Prints Ink. Failure to provide the confirmation page may cause a delay in processing your fingerprint card.

PLEASE NOTE: Failure to follow these instructions and make payment will result in your fingerprint card being returned to you and delay the processing of your fingerprints. To check on the status of your card, please call 1-800-528-1358 and not PrintsInk.

**Out of State Alcoholic Beverage and Tobacco Applicants only:**

Your fingerprint card can be obtained from the Department of Business and Professional Regulation by contacting the Division of Alcoholic Beverages and Tobacco at 850.488.8284, or one of the division's district offices. A listing of the district offices on the web can be found at [http://www.myflorida.com/dbpr/abt/district\\_offices/licensing.html](http://www.myflorida.com/dbpr/abt/district_offices/licensing.html) . Once the fingerprint card is received, you may then go to a local law enforcement office in your area to have your fingerprints rolled onto the card. Information specific to the Division of Alcoholic Beverages and Tobacco will be preprinted on the fingerprint card. Other information will be completed at the local law enforcement agency. The instructions for submitting your fingerprint card are outlined above.

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